



Henkel AG & Co. KGaA, 40191 Düsseldorf, Deutschland

Datum / Date 2020 March 9th
Ihre Nachricht /
Your message

Abteilung / Dept.

Telefon / Phone
Telefax / Fax
E-Mail / E-mail

Dear valued Customer,

We would like to confirm that we are monitoring the situation of the Coronavirus and its impact on our supply chain very closely. Against the background of recent developments in Italy, we can report that as of today our production plants in Italy and all our Henkel plants and warehouses in Europe are currently operational.

The special working arrangements for both, our offices and plants in Italy and other European countries, are still in place and we are taking additional measures to mitigate other potential risks.

We fully respect Decrees of the Italian Prime Minister from March 8, 2020 and March 9, 2020 which do not affect cross-border workers nor transporting goods according to the press releases of the Ministry of Foreign Affairs and International Cooperation Italy, available on the government's official website (see https://www.esteri.it/mae/en/sala_stamp/archivionotizie/comunicati/nota-esplicativa-al-dpcm-8-marzo-2020.html#h).

Please rest assured that through our multiple sourcing strategy that leverages our global network, we are showing our best efforts to continue the production and supply of our products.

Thank you for your kind understanding and continued support to mitigate the possible impacts.

Yours sincerely,

Dr. Klaus Kirchmayr
Customer Service and Supply Chain A Europe
Adhesive Technologies Europe

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